

# SITCo. Ski Snowboard Training NZ

PO Box 791

Queenstown, New Zealand, 9348

tel: +64 (0)21 341 215

email: [info@sitco.co.nz](mailto:info@sitco.co.nz)

web: [www.sitco.co.nz](http://www.sitco.co.nz)



## Terms and Conditions

1. These terms and conditions apply to the contract between You (the client) and Us (The Ski Instructor Training Co.) for the provision of services relating to ski/snowboard training, both technical and theoretical, accommodation, daily mountain transport, provision of lift pass and any other services that fall under the concern of The Ski Instructor Training Co. as defined by this terms and condition document.
2. All new clients are required to fill out an application form and have it confirmed by us in order to enter into a contract between the parties.
3. All information received by us will remain confidential, in adherence to the current New Zealand Privacy Laws.
4. All students must be at least 18 years of age prior to commencement of the course unless otherwise agreed to in writing.
5. Qualifications are run by the NZSIA (New Zealand Snowsports Instructors Alliance) and SBINZ (Snowboard Instruction New Zealand). The NZSIA/SBINZ are the official snowsports certification body of New Zealand, and they are independent of SITCo. A "pass/fail" situation will arise and this will be decided solely by the NZSIA/SBINZ. It is up to you to achieve the required standard, we will facilitate your learning in order to achieve the standard, but we cannot guarantee that the standard will be achieved.
6. If at the start of the program we feel that your skiing/riding ability is not what you declared to us on your application form then we will inform you about this, and suggest alternative options.
7. If we feel that your skiing/riding ability is not what you declared to us in your application form this does not alter the contract that we have unless we decide such, the decision is solely ours.
8. We expect that you will provide for your own full medical and snow sport insurance, including any repatriation, deportation, or alternative emergency cover. In the event of injury, sickness or accident interrupting the course, SITCo shall not be liable for any cost or expense arising there from. No refunds can be made if a student leaves the course for any reason prior to completion.
9. It is your responsibility to endeavour to be present and responsible for all learning that we facilitate. This learning will include on snow training and evening sessions.
10. Non-attendance will be viewed as your responsibility.
11. We are an administrator and facilitator; any dispute with our subcontractors must be taken up with them directly.
12. You must abide by the rules and regulations set out by our subcontractors
13. We can only operate when we have an appropriate amount of bookings. If for any reason we discover that we will be unable to operate any particular program then we will notify you in writing at the first possible date. Any such cancellations on our behalf will result in you being fully refunded of monies paid. Any costs incurred by you outside of our program will not be in the realm of our refund policy.



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14. We will insist that you contact us prior to any travel arrangements that you may make in order for us to confirm that the program will be going ahead and your application has been accepted. If you choose to make arrangements without consulting us then you will take full responsibility for any costs incurred.

15. We will endeavour to make notifications regarding to point 13 in a good and reasonable business time frame.

16. Participants on our courses are expected to engage in the learning process to the best of their ability.

17. We will expect that you will behave in a manner that does not offend or upset us, your fellow learners, or any of our subcontractors.

18. Any behaviour or actions of yours that cause physical damage or harm, or attempt to cause physical damage or harm, or break the laws of New Zealand will be your own responsibility. If any such action has recompense or repercussion then you, and only you, will be fully responsible.

19. If accommodation is in your package you will be living in a shared accommodation. We will fully expect you to consistently behave in such a manner that does not offend, annoy, or inconvenience, any of your housemates. This we believe to be reasonable behavior.

20. In regard to point 19, we feel that reasonable behaviour shall be that of a person who has declared to us that they are on our course, to study and learn a physical activity, which will require yourself and those you share accommodation with to be in a healthy, fit and well rested state.

22. If it is brought to our attention that you are not behaving in a reasonable manner then we will, verbally bring the problem to your attention, then if unreasonable behaviour continues we will be bring the problem to your attention in writing. If the problem still continues then we will be asking you to leave the accommodation and continue the course by finding your own accommodation at your own cost.

23. If you have signed up for a course that requires a work visa you must have a work visa or be legally eligible to work in New Zealand during the period of the course.

24. It is your responsibility to make sure you are entitled to enter and travel in NZ for the dates of your course.

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